

# General terms and conditions of sale

## Gîte

### General provisions

This contract is intended for the exclusive use of booking stays in the gîte La Casa des Achards.

The best welcome will be reserved for guests.

The owner undertakes to welcome them personally with all due care to facilitate their stay and their discovery of the region.

### Article 1 : Duration of the stay

The tenant signing the present contract concluded for a fixed period may not under any circumstances claim any right to remain in the premises at the end of the stay.

### Article 2 : Conclusion of the contract

The reservation becomes effective as soon as the tenant has sent the owner a deposit of 25% of the total amount of the rental before the date indicated. A second copy of the contract is to be kept by the tenant. The tourist tax is not included in the rates. For bookings made less than 30 days before the start of the stay, the full price of the stay will be requested at the time of conclusion of the contract. The rental concluded between the parties to the present contract may not under any circumstances benefit, even partially, third parties, natural or legal persons, except with the written agreement of the owner. Any infringement of this last paragraph could lead to the immediate cancellation of the rental at the expense of the tenant, the proceeds of the rental remaining definitively acquired by the owner.

### Article 3 : Absence of withdrawal

For reservations made by mail, telephone or internet, the tenant does not benefit from the withdrawal period, and this in accordance with article L121-21-8 of the consumer code relating in particular to the provision of accommodation services supplied on a specific date or at a specific time.

### Article 4 : Withdrawal by the tenant

Any cancellation must be notified to the owner by e-mail or telephone.

(a) Cancellation before the arrival in the premises : the deposit remains with the owner. The owner may ask for the balance of the stay, if the cancellation occurs less than 30 days before the planned date of arrival.

(b) If the stay is shortened, the price of the rental remains with the owner. No refund will be made.

If the tenant does not show up within 24 hours of the arrival date indicated on the contract, the present contract becomes ineffective and the owner may dispose of the gîte. The deposit also remains the property of the owner who will ask for the payment of the balance of the rental.

### Article 5 : Cancellation by the owner

The owner will refund to the tenant the totality of the sums paid, as well as an indemnity at least equal to that which the tenant would have supported if the cancellation had occurred by him at this date.

### Article 6 : Arrival

The tenant must arrive on the day and at the time specified on the present contract. In case of late or delayed arrival, the tenant must inform the owner.

### Article 7 : Payment of the balance

The balance of the rent must be paid at the latest 30 days before the arrival.

### Article 8 : Inventory of fixtures

An inventory is established jointly and signed by the tenant and the owner or his representative on arrival and departure of the gîte. This inventory is the only reference in case of disagreement concerning the state of the premises. The state of cleanliness of the gîte on the arrival of the tenant must be recorded in the inventory. The cleaning of the premises is the responsibility of the tenant during the rental period and before his departure. At his departure, the tenant commits himself to return the accommodation as clean as he found it at his arrival. The owner must provide the accommodation in accordance with the description he has given and maintain it in a state of service. The amount of the possible cleaning costs is established on the basis of the calculation mentioned in the description sheet.

### Article 9 : Guarantee deposit

At the arrival of the tenant, the owner will ask for a guarantee deposit, the amount of which is indicated on the front of this contract. After the establishment of the inventory of fixtures at the time of departure, this deposit is returned, deduction made of the cost of repairing the premises if any damage was found. In case of early departure (before the time mentioned on the present contract) preventing the establishment of the inventory of fixtures on the day of the tenant's departure, the deposit is returned by the owner within a period not exceeding one week.

### Article 10 : Use of the premises

The tenant is responsible for the peaceful character of the rented accommodation and for using it in accordance with the destination of the premises.

### Article 11 : Capacity

The present contract is established for a maximum capacity of people. If the number of tenants exceeds the capacity of reception, the owner can refuse the additional persons. Any modification or breach of contract will be considered at the initiative of the client.

### Article 12 : Pets

The present contract specifies that the tenant cannot be accompanied by a domestic animal. In case of non respect of this clause by the tenant, the owner can refuse the stay. In this case, no refund will be made.

### Article 13 : Insurance

The tenant is responsible for all the damages occurring by his own responsibility. He is required to be insured by an insurance contract for these different risks.

### Article 14 : Payment of charges

At the end of the stay, the tenant must acquit to the owner the charges not included in the price. Their amount is established on the basis of calculation mentioned in the description sheet and a receipt is delivered by the owner.

### Article 15 : Claims

For all the disagreements arising from the execution or the interruption of the present contract the court of justice of Grenoble is competent.

# General terms and conditions of sale

## Guest rooms

### General provisions

This contract is intended for the exclusive use of booking stays in the guest rooms at La Casa des Achards.

The best welcome will be reserved for guests.

The owner undertakes to welcome them personally with all due care to facilitate their stay and discovery of the region.

### Article 1 : Duration of the stay

The client who signs the present contract concluded for a fixed period may not under any circumstances claim any right to remain in the premises at the end of the stay.

### Article 2 : Conclusion of the contract

The reservation becomes effective as soon as the tenant has sent the owner a signed copy of the contract before the date indicated and a deposit of 25% of the total amount of the stay. The second copy of the contract is to be kept by the tenant. The prices do not include tourist tax.

### Article 3 : Absence of withdrawal

For reservations made by mail, telephone or internet, the tenant does not benefit from the withdrawal period, and this in accordance with article L121-21-8 of the consumer code relating in particular to the provision of accommodation services supplied on a specific date or at a specific time.

### Article 4 : Withdrawal by the tenant

Any cancellation must be notified to the owner by e-mail or telephone.

(a) Cancellation before the beginning of the stay :  
if the cancellation occurs more than 24 hours before the beginning of the stay, the deposit remains with the owner; If the cancellation occurs less than 24 hours before the start of the stay, the deposit remains with the owner who will also request payment of the balance of the price of the stay.

(b) If the client does not show up before 7 p.m. on the day the stay is due to begin, the present contract becomes ineffective and the owner may dispose of his guest rooms. The deposit remains the property of the owner who reserves the right to claim the balance of the price of the stay.

(c) In the event of a shortened stay, the price corresponding to the initial stay shall be retained in full by the owner. Any additional services not consumed will be refunded.

### Article 5 : Cancellation by the owner

The owner will refund to the tenant the totality of the sums paid, as well as an indemnity at least equal to that which the tenant would have supported if the cancellation had occurred by him at this date.

### Article 6 : Arrival

The tenant must arrive on the day and at the time specified on the present contract. In case of late or delayed arrival, the tenant must inform the owner.

### Article 7 : Payment of the balance

The balance is to be paid at the entrance in the premises. Consumption and additional services not mentioned in this contract must be paid to the owner at the end of the stay.

### Article 8 : Use of the premises

The tenant is responsible for the peaceful nature of the premises and use them in accordance with their purpose. On departure, the tenant undertakes to return the rooms in good condition and as clean as they were on arrival.

### Article 9 : Capacity

This contract is established for a specific number of guests. If the number of guests exceeds this number, the owner can refuse additional guests. This refusal can in no way be considered as a modification or a breach of the contract on the owner's initiative, so that in the event of the departure of more guests than those refused, no refund can be considered.

### Article 10 : Pets

The present contract specifies that the tenant cannot be accompanied by a domestic animal. If the tenant does not respect this clause, the owner can refuse the stay. In this case, no refund will be made.

### Article 11 : Insurance

The tenant is responsible for all the damages occurring by his own responsibility. He is required to be insured by an insurance contract for these different risks.

### Article 12 : Claims

For all the disagreements arising from the execution or the interruption of the present contract the court of justice of Grenoble is competent.